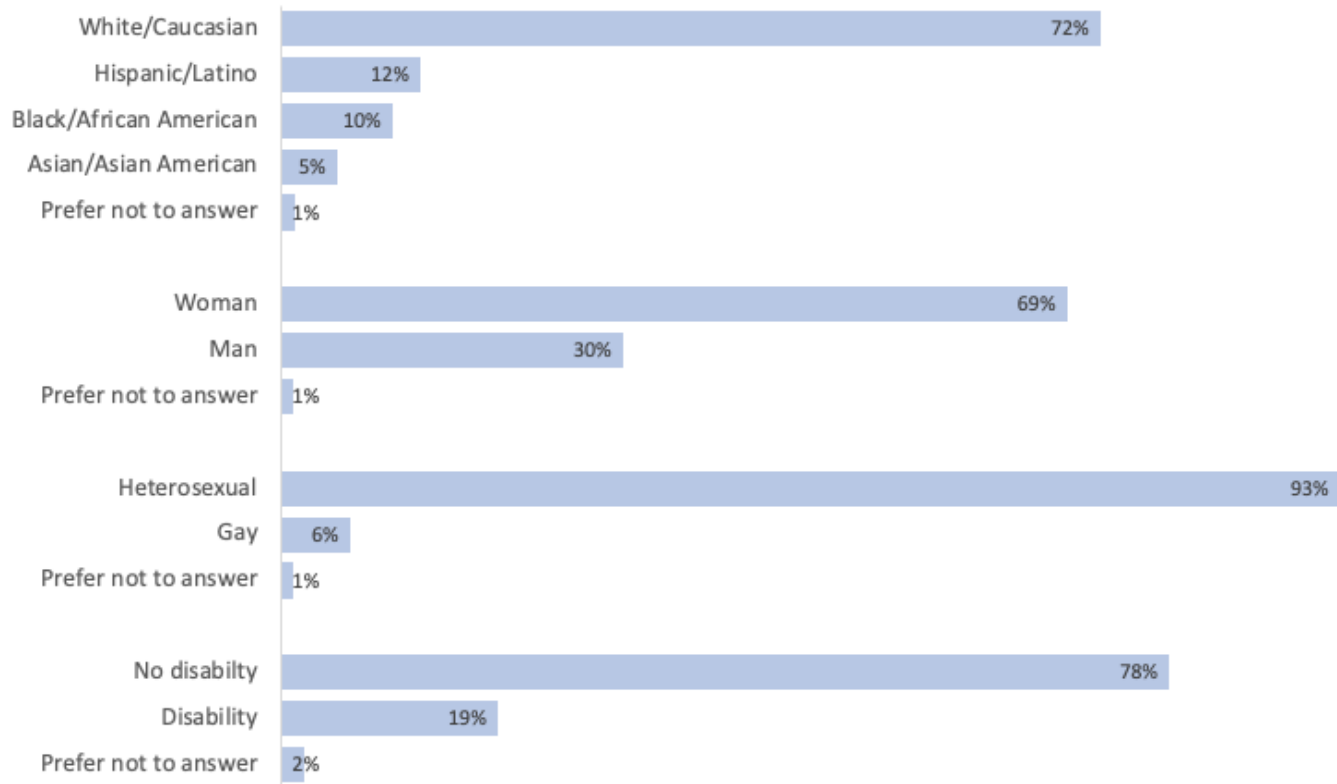


MCHHS Service Equity Assessment Individuals in Service Survey - Analysis

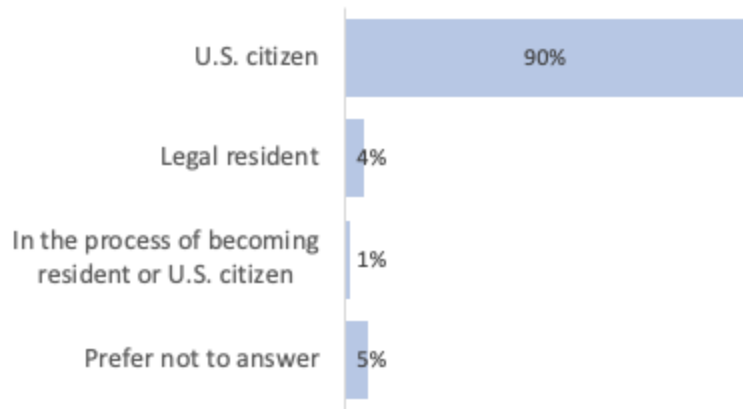
The Individuals in Service survey was implemented to gather feedback from the people MCHHS serves to help understand strengths and challenges related to diversity, equity, and inclusion.

Demographics:

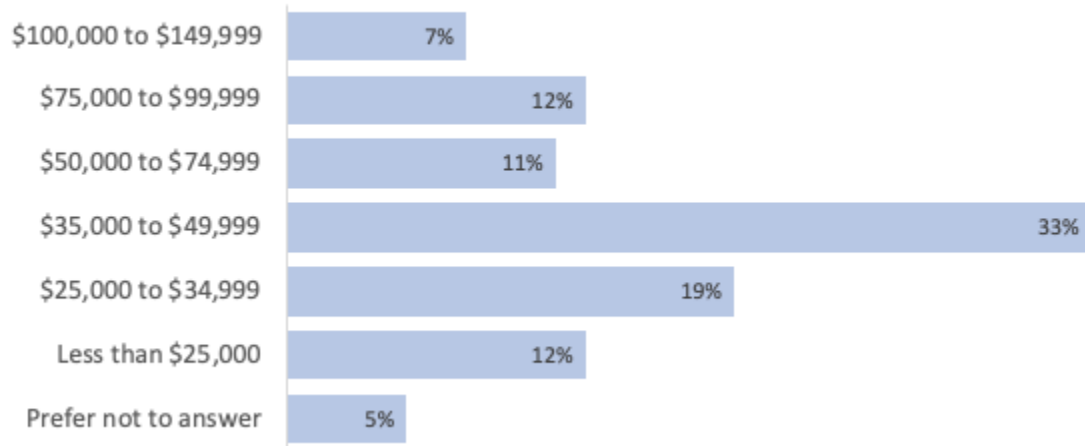
The majority of respondents reported they were white, women, heterosexual, do not have a disability and are a US Citizen. Additionally, the majority of respondents indicated their annual household income is \$35,000-\$49,000.



Citizenship status

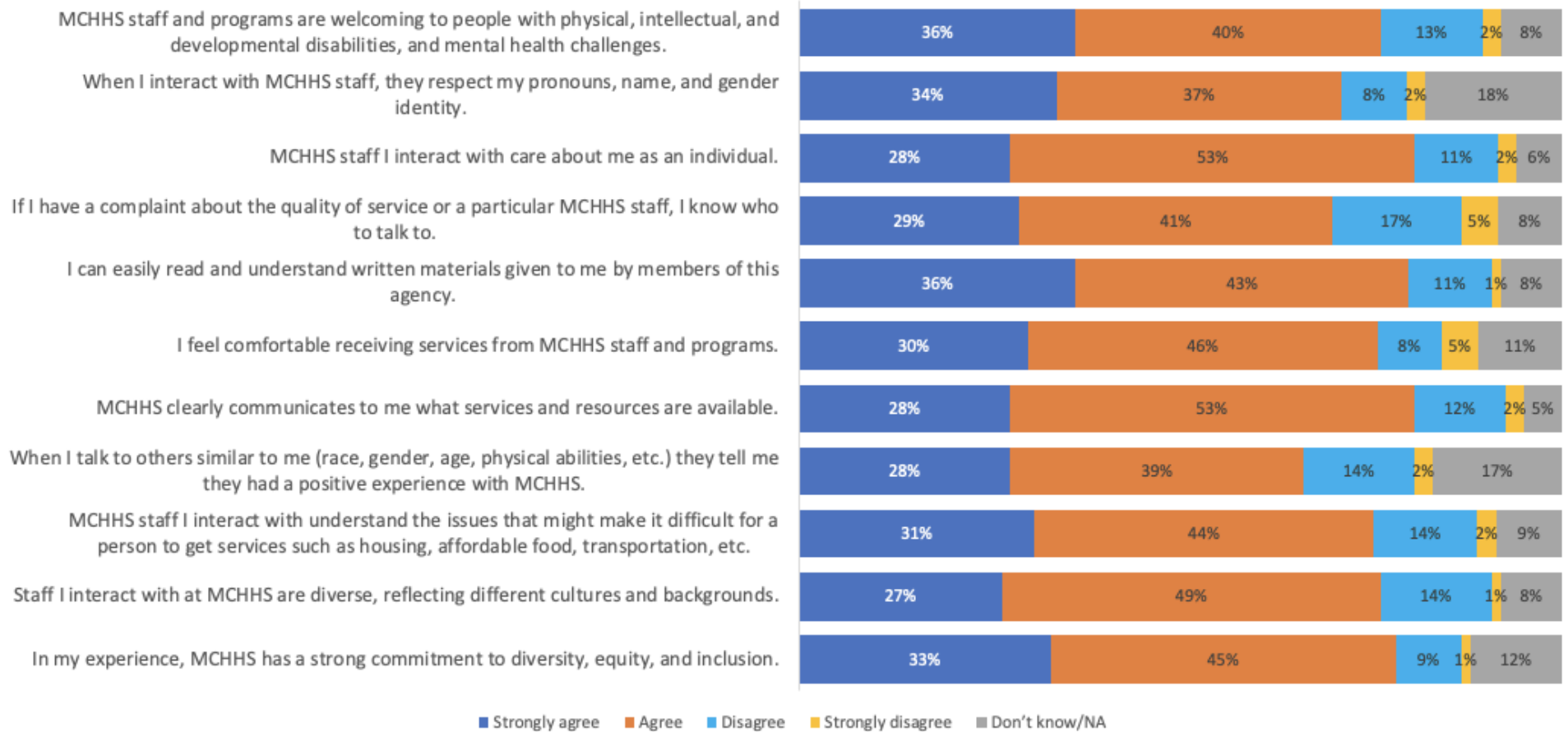


Annual Household Income



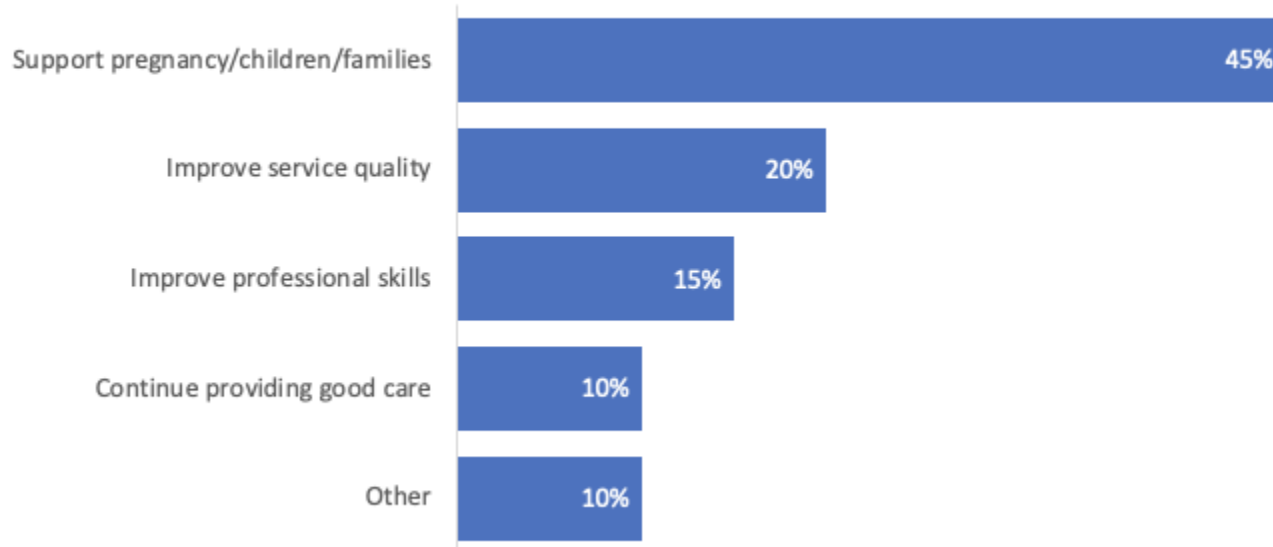
Data for all survey respondents (n=83)

Answers from all Respondents



Survey Q12

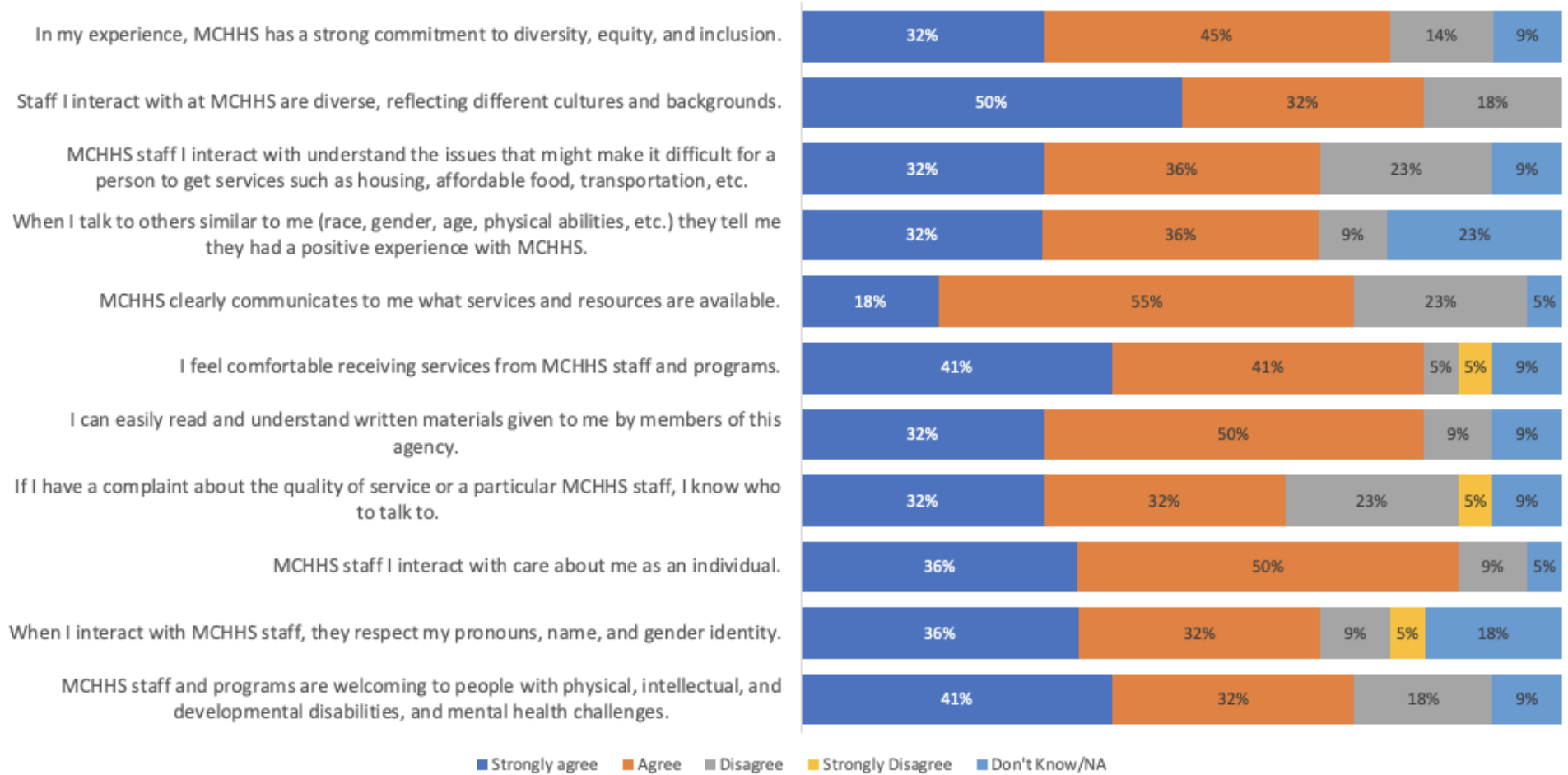
How MCHHS could do a better job of serving diverse individuals and communities



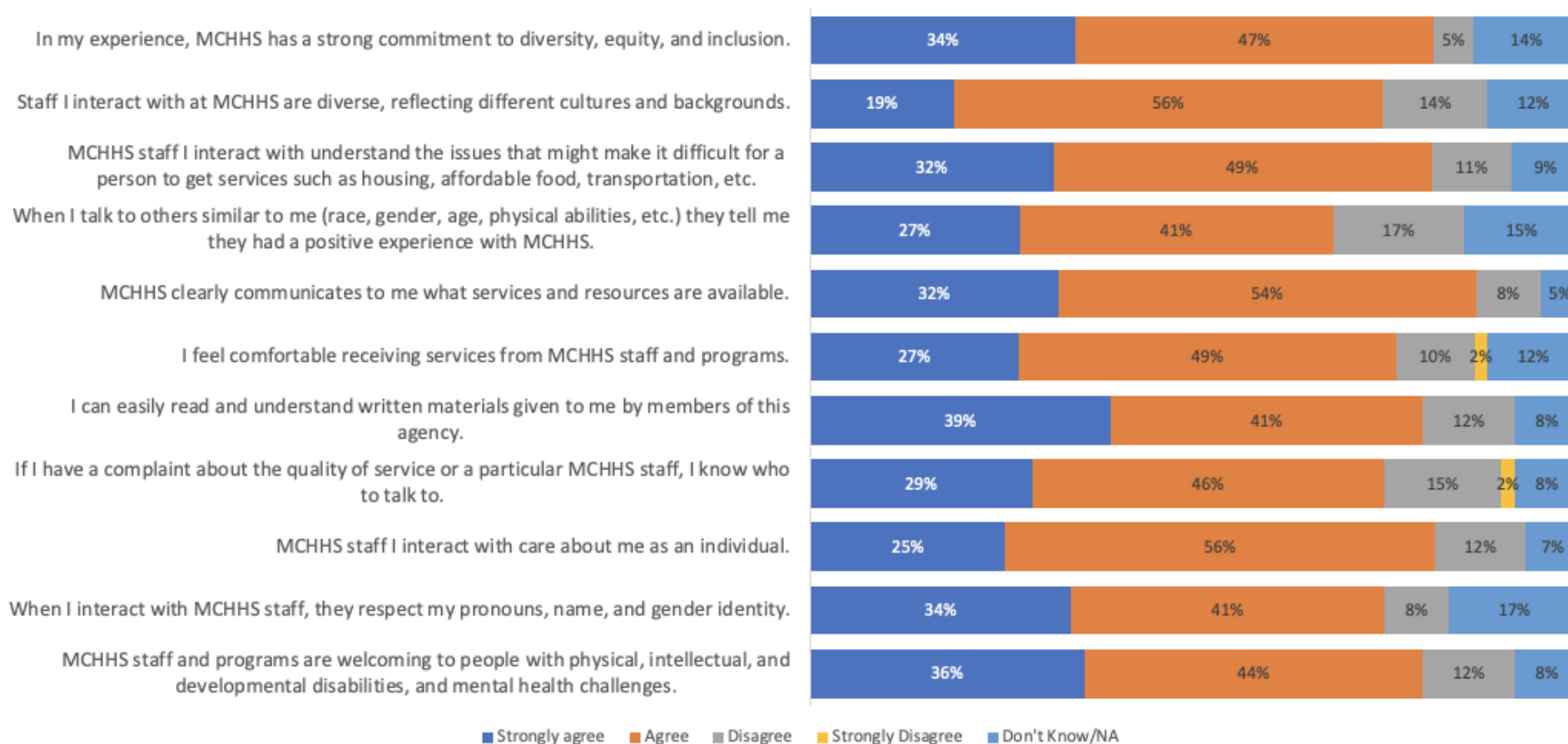
Other includes: "Provide more online help;" "Provide comprehensive health promotion and disease prevention services;" and "Staff I interact with at MCHHS are diverse, reflecting different cultures and backgrounds."

Data by Race/Ethnicity of Respondents (n=22)

Answers from BIPOC and Latinx Respondents Only (n=22)

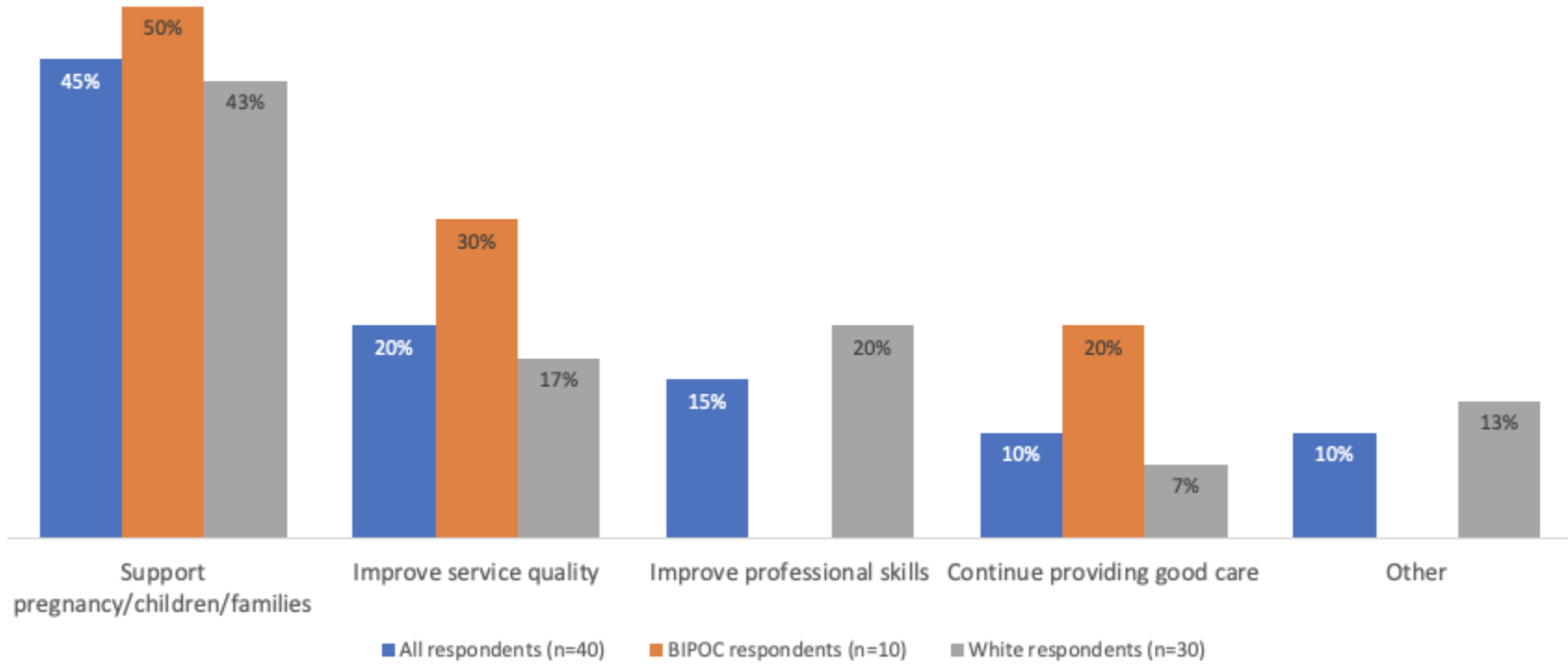


Answers from White Respondents Only (n=59)



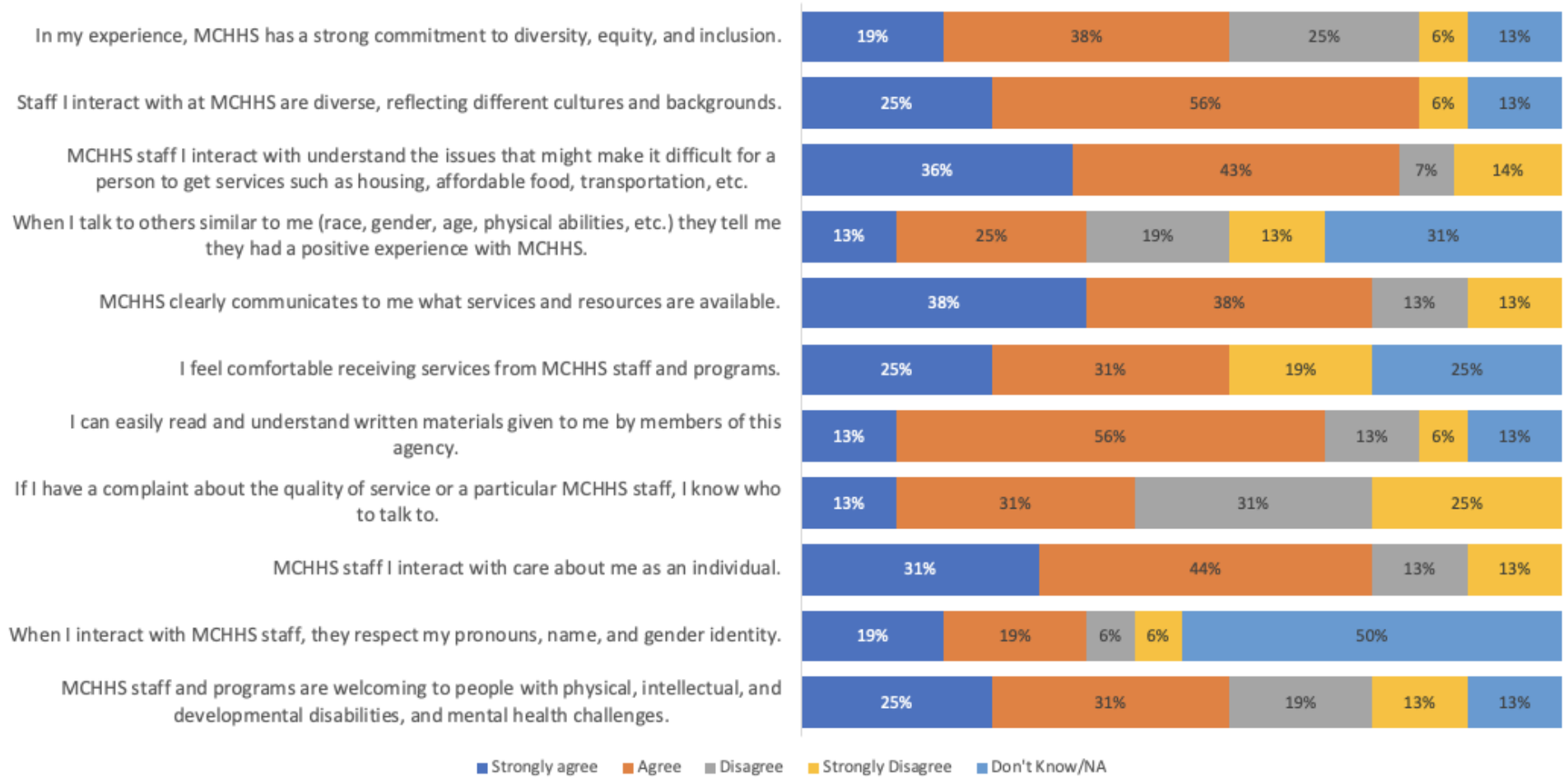
Survey Q12

How MCHHS can do a better job of serving diverse individuals and communities, by race of respondent

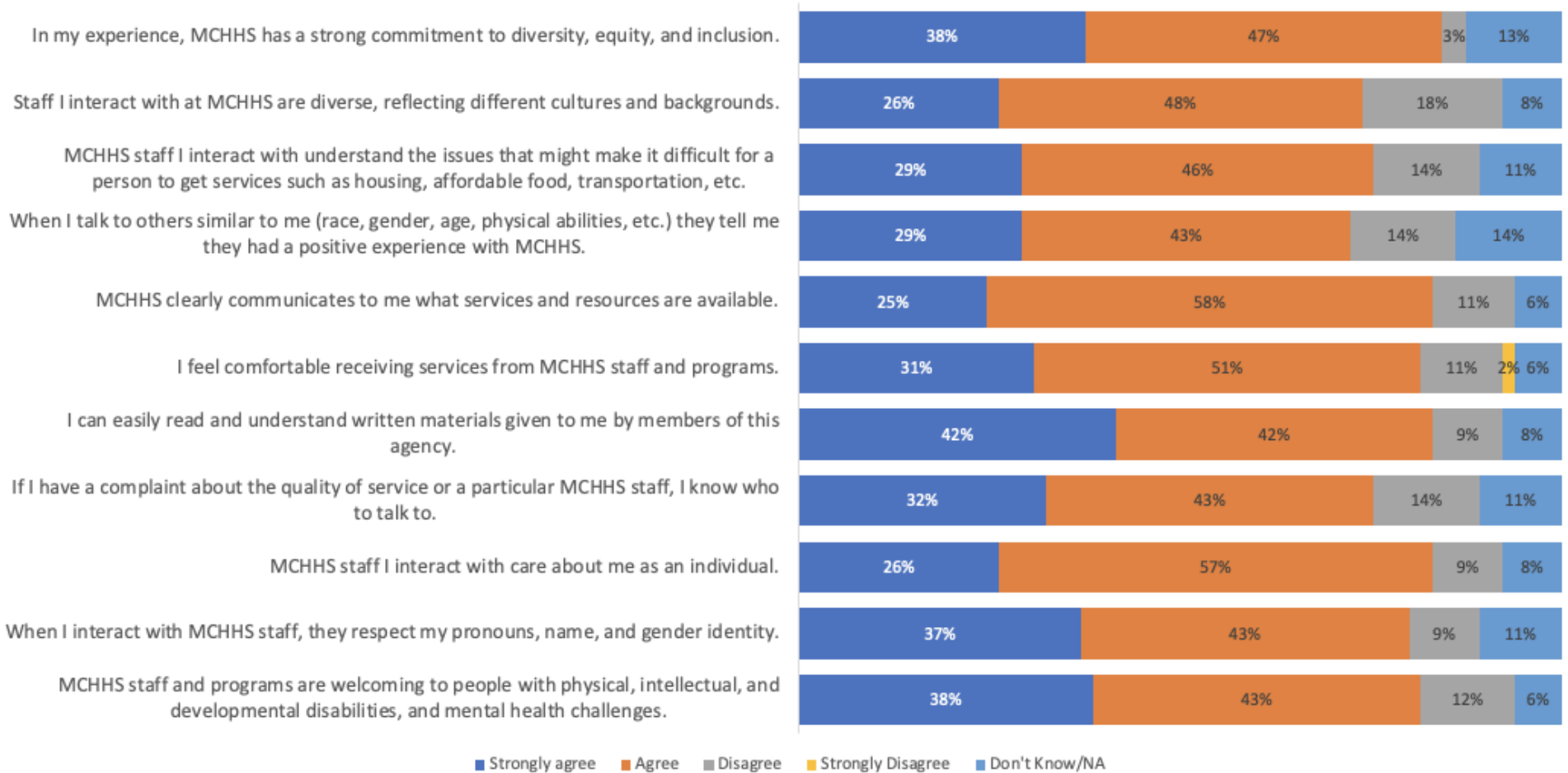


Data by Disability of Respondents (n=16)

Answers from Respondents who Indicated they have a Disability (n=16)



Answers from Respondent who Indicated they do not have a Disability (n=65)



Only 5 respondents who indicated they had a disability answered the open ended question, so responses were not analyzed by this demographic.