

Marion County Health and Human Services
Service Equity Assessment
Collaborating Partner Survey

Your response to this survey will help MCHHS assess their overall capacity for addressing inequities in the communities MCHHS serves. The Rede Group is conducting this survey on behalf of Marion County Health and Human Services (MCHHS).

A glossary of key terms is available for review before and during the survey. These terms may be familiar to you; the glossary provides a point of reference for all participants to have a common understanding of the major concepts used in the survey.

The Rede Group is an independent evaluation firm; we utilize the highest standards of professional and ethical use of data. This survey is confidential; your responses will never be linked to you individually. No survey response will be used against individuals, groups, and organizations. Findings will have no effect on any contract, staff resources, or other relationship you have with MCHHS currently or in the future. MCHHS will distribute survey findings by September 2021 to all partners.

If you have concerns about the confidentiality of your responses, or you have other questions about this assessment, please contact Elisabeth Castillo at elisabeth.castillo@redegroup.co.

There are 41 questions; the survey should take between 20 and 30 minutes.

Your honest responses on this survey are truly valuable.
Thank you for your time!

This survey has been adapted from the Bay Area Regional Health Inequities Initiative (BARHII) Local Health Department Organizational Self-Assessment for Addressing Health Inequities Toolkit.

First, please tell us a little about yourself as well as your work with MCHHS and in the community.

1. Which of the following best describes your organization, group, or institution?
 - Academic institution/school
 - Community-based organization
 - Community group/coalition
 - Public agency
 - Faith-based organization
 - Private sector business
 - I am a community member/resident unaffiliated with an organization
 - Other (please specify):

2. Does your organization have a focus on any of the following populations? (*Check all that apply*)
- Immigration, refugee or documentation status
 - Lesbian, Gay, Bisexual, Transgender, Queer, +
 - Low education level
 - Low income
 - Physical and/or mental disabilities
 - Race/ethnicity (including American Indian, Alaska Native, Hispanic, etc.)
 - Youth
 - Veterans
 - My organization does not focus on a specific population
 - Other (please specify)

As a reminder, neither your name nor your organization will be associated with your responses, and nothing you share in this survey will impact your current or future contracts or MOUs with MCHHS.

3. How long has your organization/group worked with MCHHS?
- Not currently working with MCHHS
 - Less than 1 year
 - 1-5 years
 - More than 5 years
 - Not sure
4. Our relationship with MCHHS has been primarily one of:
- Not currently working with MCHHS
 - Networking or sharing information
 - Coordinating activities
 - Cooperating with/assisting MCHHS
 - Other (please specify):
5. In your community, what are the top 5 unevenly and unfairly distributed health and quality of life issues? (short response question)
6. My organization's/group's work with MCHHS addresses the environmental, social, and economic conditions that impact inequities in some way.
- Strongly agree
 - Agree
 - Disagree
 - Strongly disagree

Don't know

Please indicate the response that most accurately describes the awareness in Marion County with respect to inequities.	Yes	Moving in that direction	No	Don't know
7. I think there is a general awareness of the environmental, social, and economic conditions that impact inequities among organizations or groups like mine in Marion County.				
8. Addressing the environmental, social, and economic conditions that impact inequities in Marion County's communities is a high priority among organizations or groups like mine in Marion County.				

9. Has your organization or group been a part of collaborations with MCHHS to address any of the following issues? (Check all that apply)

- Arts and culture
- Availability of quality affordable housing
- Community economic development (e. g. job creating, business development, etc)
- Community safety and violence prevention
- Early childhood development and education
- Environmental justice
- Food security
- Land-use planning
- Lesbian, gay, bisexual, transgender justice
- Quality public education
- Racial justice
- Recreation opportunities, parks, and open space
- Stress and trauma
- Transportation planning and availability
- Youth development and leadership
- Other (please specify):

Please indicate how much you agree or disagree with the following statements:	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
10. MCHHS should play a significant role in addressing the environmental, social, and economic conditions that impact inequities.					
11. I think MCHHS, as an organization, demonstrates a commitment to addressing the environmental, social, and economic conditions that impact inequities.					
12. MCHHS staff members that I have worked with demonstrate a commitment to addressing the environmental, social, and economic conditions that impact inequities.					
13. MCHHS staff members that I interact with understand residents' major concerns in our community.					
14. MCHHS staff members that I interact with understand the major causes of inequities in Marion County.					

Please indicate how much you agree or disagree with the following statements:	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
15. MCHHS staff members that I have interacted with are familiar with the strengths and resources of residents and community institutions.					
16. MCHHS staff members that I have interacted with advocate on behalf of the community within Marion County and have influenced how resources have					

been made available to support community residents and/or community institutions in addressing community concerns.					
17. I have trusting relationships with the MCHHS staff I work(ed) with.					

Please indicate how often you find the following statements to be true.	Always	Sometimes	Never	Don't know
18. MCHHS holds community meetings that are welcoming, comfortable and familiar to community members.				
19. MCHHS provides food and childcare at the community meetings it holds.				
20. The community meetings that MCHHS holds are scheduled at times that are generally convenient for community members (meetings are held in the evenings, on weekends, etc.).				
21. The community meetings that MCHHS holds are in ADA compliant and/or physically accessible locations.				
22. Options for language accessibility are available at MCHHS community meetings (e.g. ALS, interpretation, etc.).				

Please indicate how much you agree or disagree with the following statements:	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
23. MCHHS values input from community residents.					
24. MCHHS values input from					

organizations like mine.					
25. MCHHS is responsive to the priorities of the community.					
26. MCHHS communicates openly and honestly with community members and partners.					
27. When MCHHS program decisions do not reflect community input, it is clear why those decisions were made.					
28. MCHHS has provided resources to community residents and partners to support their concerns and needs for addressing inequities.					

Please indicate how often you find the following statements to be true.	Always	Sometimes	Never	Don't know
29. Organizations like mine are invited to participate in MCHHS's planning processes.				
30. Organizations like mine are meaningfully involved in MCHHS's planning processes.				
31. MCHHS informs the people and groups it works with about the results of community input into planning.				

32. In your experience, what role(s) do leaders from the community in Marion County play in MCHHS program and service planning and delivery? (Check all that apply)

- Provide input in the beginning of the planning process
- Review program planning documents and give feedback
- Collect feedback from larger groups of community members and communicate the feedback to MCHHS

- Maintain active involvement throughout the planning process as appropriate
- Participate in the decision-making of program and service planning and delivery
- Other (please describe):

33. In your experience, what role(s) do other governmental/public agencies in Marion County play in MCHHS program and service planning and delivery? (Check all that apply)

- Provide input in the beginning of the planning process
- Review program planning documents and give feedback
- Collect feedback from larger groups of community members and communicate the feedback to MCHHS
- Maintain active involvement throughout the planning process as appropriate
- Participate in the decision-making of program planning and delivery
- Other (please describe):

Please indicate the response that most accurately describes MCHHS.	Yes	Moving in that direction	No	Don't know
34. MCHHS <u>creates and distributes oral and written materials</u> that are appropriate for the cultural, linguistic, and literacy needs of the community.				
35. MCHHS <u>collects and shares data</u> in a manner that is appropriate for the cultural, linguistic, and literacy needs of the community.				
36. MCHHS provides training to increase the knowledge and skills of community leaders to address the environmental, social, and economic conditions that impact inequities.				

Please indicate the response that most accurately describes MCHHS.	Yes	Moving in that direction	No	Don't know

37. MCHHS plays an active role in developing, maintaining and supporting networks in the community.				
38. MCHHS builds the leadership capacity of community members to advocate on issues affecting the environmental, social, and economic conditions that impact inequities.				
39. MCHHS supports community members and community-based organizations as leaders in health and human services.				
40. MCHHS is able to adapt to new communities and changes within the populations living within Marion County.				

You are almost done; hang in there!

Because you may have worked with multiple areas of MCHHS, please be as specific as possible in this section. As a reminder, neither your name nor your organization will be associated with your responses, and nothing you share in this survey will impact your current or future contracts or MOUs with MCHHS.

- 41. What has been positive about the collaboration between MCHHS and organizations/groups like yours? (short response question)
- 42. What has been challenging about the collaboration between MCHHS and organizations/groups like yours? (short response question)
- 43. How could MCHHS better center equity in partnering with organizations/groups like yours? (short response question)

Thank you for your time and feedback!